

# Working with CCFA on Mikogo for Support

Go to the <http://www.cavecreekfinancialassociates.com/> website.

Click on the **Contact Us** tab at the top.



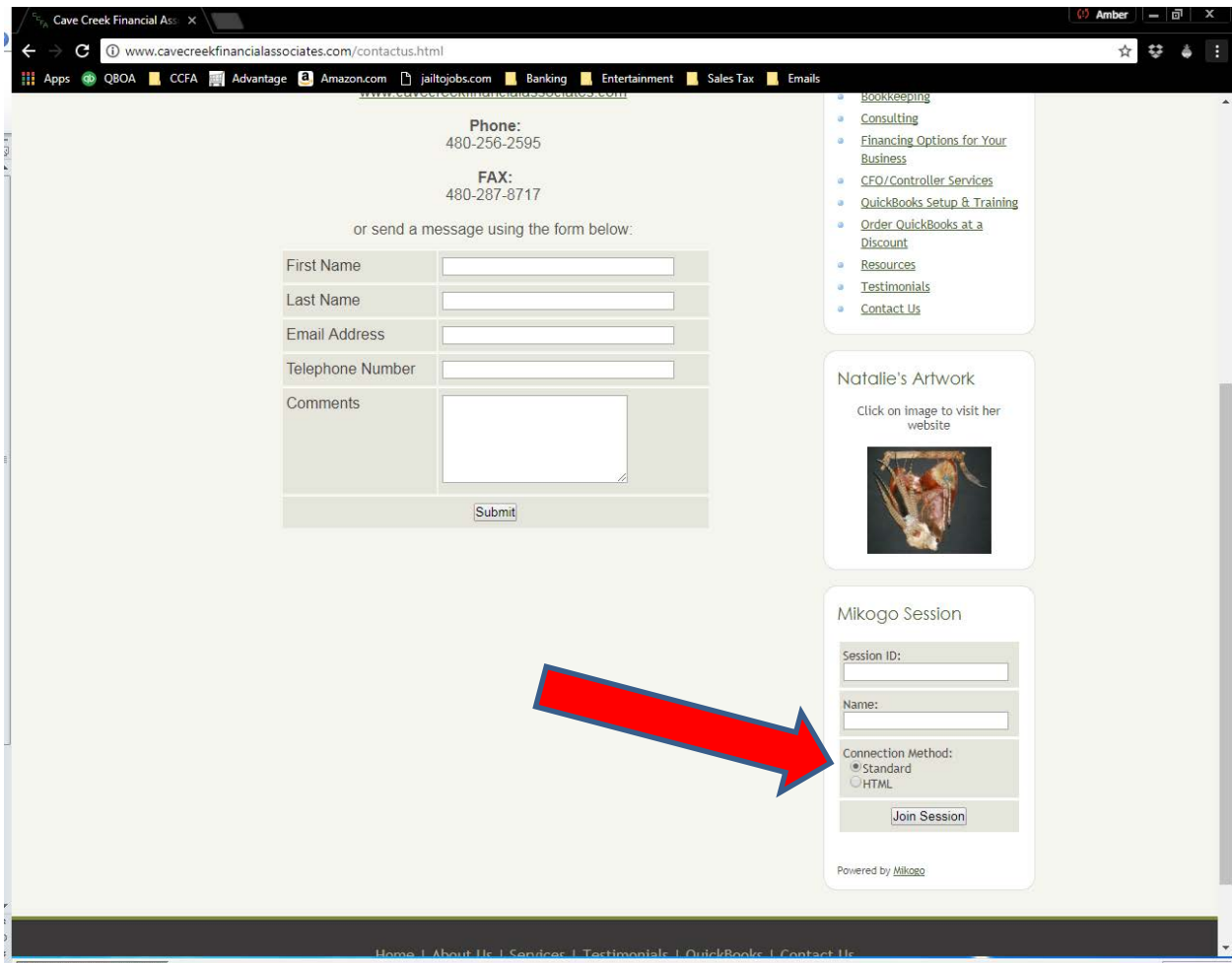
Scroll down to the bottom and look at the **Mikogo Session** box.

Enter the 9-digit session ID number that we give you.

Enter your first name.

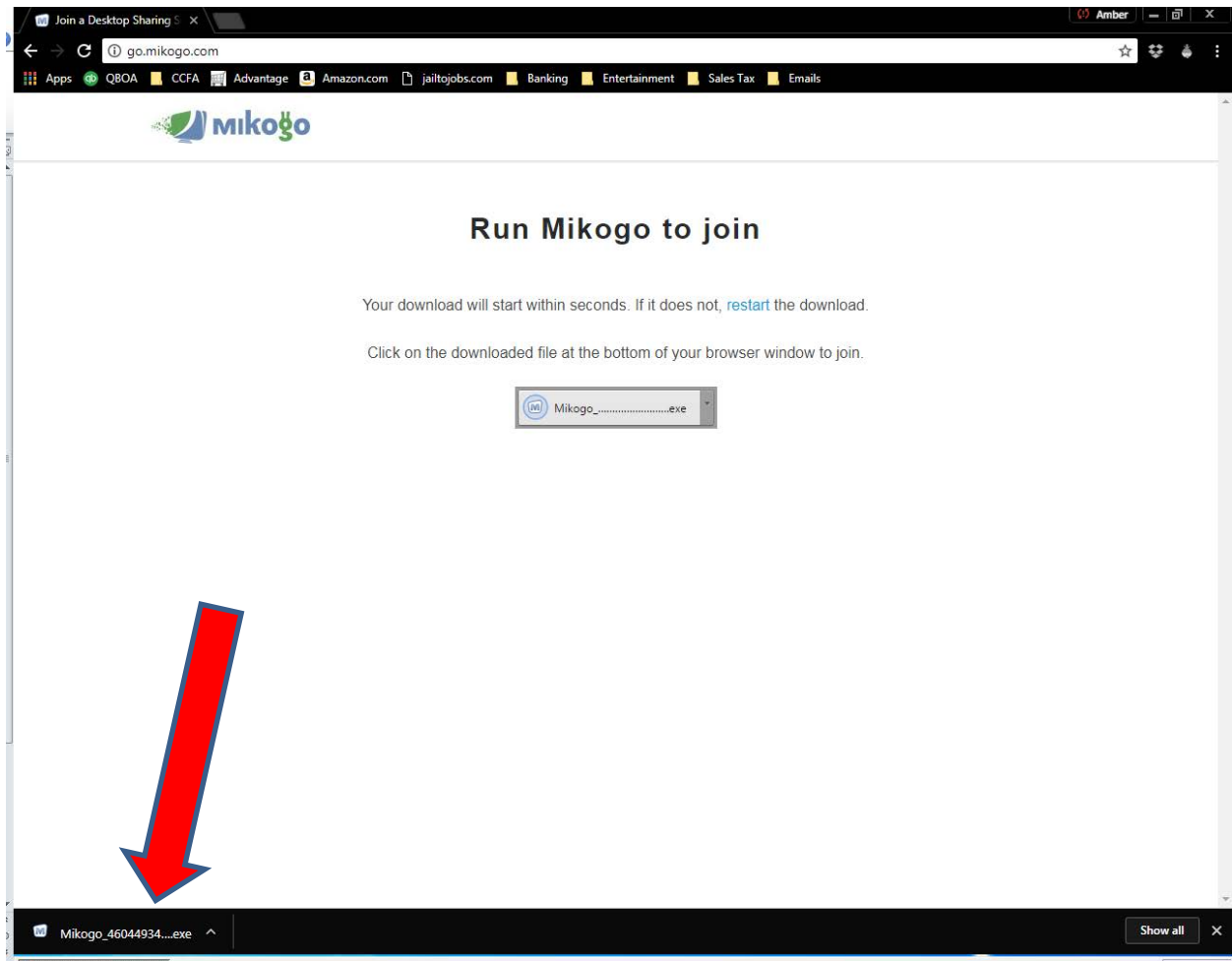
Change the **Connection Method** to Standard.

Click on **Join Session**.

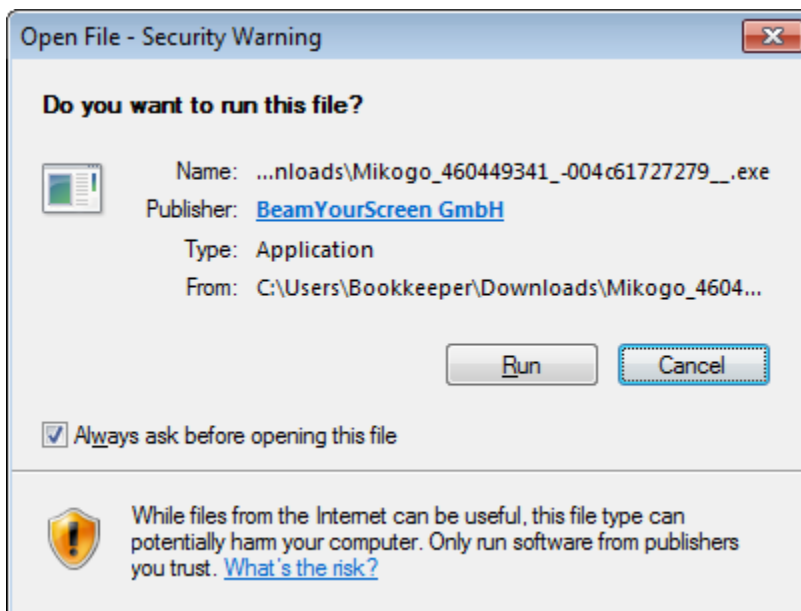


You will see this screen.

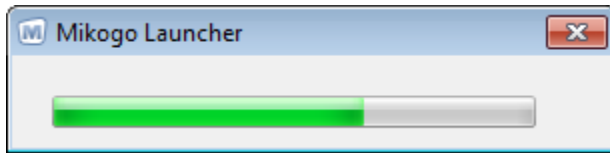
When the download finishes (in the lower left corner) click on the file to run it.



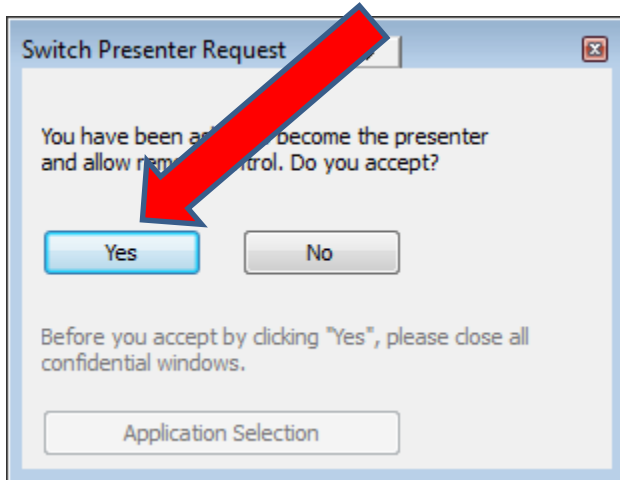
When you see this screen, click on **Run**.



You will see this dialog box while the launcher loads.



When you see this dialog box, click on **Yes**.



At this point, we can work on your PC remotely.